



DIESEL SHOP TECHNICIAN

Philosophy:

- Emphasis in the development and implementation of a “customer service, customer focused” work ethic, within the department and the branch
- Work with integrity, always upholding company values including treating management and other employees with respect and contribute to building a positive team spirit

Responsibilities:

- Follow instructions and promptly respond to management direction
- Conducting repair work according to estimated/committed timeline after receiving approval and work order # from supervisor
- Improve operating efficiencies and overall customer satisfaction through the timely completion of shop service work
- Timely and accurate diagnosis and repair including computer connection/diagnosis with machine to identify fault code
- Accurate ordering of required parts and follow-up to ensure parts are received in order to complete the assigned service work
- Effective communication to vendor (Kubota) with respect to Service Center and/or direct calls in order to facilitate accurate diagnosis
- Proficiency and proper safe use of all equipment and materials including mechanic's hand tools and air tools, welding and cutting equipment
- Upon job completion confirming work quality by testing
- Confirming fluid levels before releasing machine to customer
- Return of un-used parts upon the completion of shop service work
- Maintain an orderly and clean work area and assist in keeping the entire shop the same
- Observe all safety and security procedures and report to the shop supervisor any potentially unsafe conditions, hazards or faulty equipment

Qualifications:

- Minimum of 5 years working in a similar position within the heavy equipment industry
- High school diploma
- Excellent written and oral communication skills
- Proficient with demonstrable time management skills
- Willingness to participate and complete required training initiatives
- Must supply own tools

Accommodations for job applicants with disabilities are available on request.